

# AcuityAnalytics

the healthcare division of Waypoint

## Triple Aim Dashboards

CREATING TRANSPARENCY TO IMPACT QUALITY CARE AND PATIENT SATISFACTION

Client  
Large Health System

Industry  
Healthcare

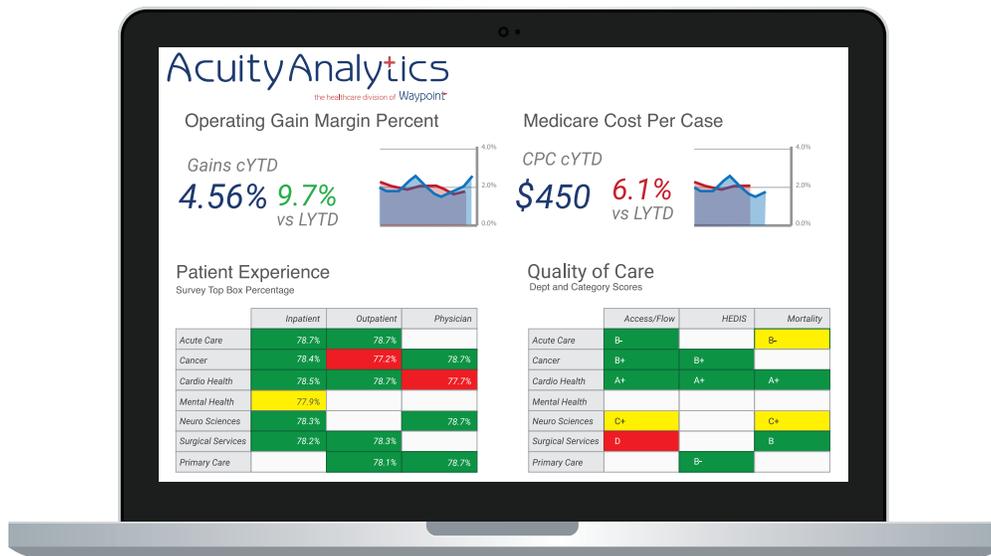
Application  
Financial Performance and  
Patient Satisfaction

### Summary

Important quality and financial analytics were not easily shared within a very large health system. The ability to communicate and use these types of measures on a regular basis was essential to changing behavior. This was imperative in addressing the evolving way that care is now delivered and compensated through the Affordable Care Act.

“ The Acuity Analytics consultants developed an amazingly intuitive dashboard, incorporating over 200 disparate measures, within a very short period of time. What they were able to accomplish for us is nothing short of miraculous... their willingness to collaborate, and the patience they showed during frequent requirement changes and ‘tweaking’ of the plan were keys to our success. ”

*Director of Population Health Applied Analytics*



## Approach

Acuity Analytics' team of experts worked directly with the client and implemented an analytic application that addressed Quality of Care, Financial Performance and Patient Satisfaction. Solution requirements and architecture were accomplished through the use of Acuity Analytics' proprietary discovery and design methodology and best practices. The Acuity Analytics team worked in partnership with the client's IT team to ensure success in meeting the aggressive timelines.

## Result

The dashboard application services hundreds of users at every level across 9 Service Lines. The Triple-Aim objectives addressed in the dashboard included: Quality of Care, Financial Performance and Patient Satisfaction.

The interactive dashboard solution empowers all users through the ability to view the results and drill deeper into the data that only they are permitted to view. Some of the functional benefits included:

- Reduced unnecessary variation in care
- Coordinated care across the continuum
- Emphasized high value care for the populations they serve
- Increased organizational transparency by leadership
- Improved access to actionable data
- Created one source of truth

## About Acuity Analytics

Acuity Analytics is the division within Waypoint that is dedicated to serving the Healthcare market. Waypoint has an impeccable track record, and a blend of business knowledge, technical skills, industry experience and consulting expertise that translates into more value and less risk for our clients. With more than 13 years of experience, Waypoint is recognized among the most reputable analytic solution providers in the U.S. today.

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